

**** DO NOT PROCEED WITH WARRANTY LABOR WITHOUT A SIGNED APPROVAL TO PROCEED WITH REPAIR ****



Claim Procedures:

1. Notify Pitts Trailers Parts and Warranty Administrator, *Daytin Peacher* or *Maxine Wright*, immediately upon discovery of defect, by phone at (334)-855-4754 or by email at warranty@pittstrailers.com
2. Before work commences, email completed warranty claim form, pictures of problem area (where applicable) and location of trailer. On the warranty claim form indicate if Pitts Trailer will need to locate a repair shop or if you have a shop to perform the labor. If you have a preferred shop: list their business name and contact telephone number. If you are performing the labor: Attach a complete detailed estimate of repairs. Pitts Trailers must approve all estimates before starting the labor.
3. All warranty work must be performed at the location approved by the Pitts Trailers Administrator. Warranty work will be limited to work specifically authorized.
4. Labor time will be reviewed and approved according to our shop labor evaluation rate. Labor rate is \$60.00 per hour
5. Any work that has not been approved will not be paid, no exceptions.
6. Pitts Trailers may require equipment or certain parts to be returned to our location at purchaser's expense. Replacement parts will be furnished, conditions permitting; that is, if Pitts Trailers or parts manufacturer determine part(s) to be manufacture defective.

**** ANY WORK PERFORMED BEFORE CONTACTING WARRANTY DEPARTMENT WILL NOT BE PAID **** _____ **(INITIAL)**

Trailer Serial Number: _____

Date Trailer Sold: _____

Date of Claim: _____

Owners Name: _____ Contact: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Repair Facility: _____ Contact: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Description of Issue, Repair or Replacement
Repair Facility Information